



Robyn Hudson, Director Clinical Engagement

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Targeting zero







Better, Safer Care

Safer Care Victoria

Will work with health services to monitor and improve the quality and safety of care delivered across our health system, with the goal of achieving zero avoidable patient harm

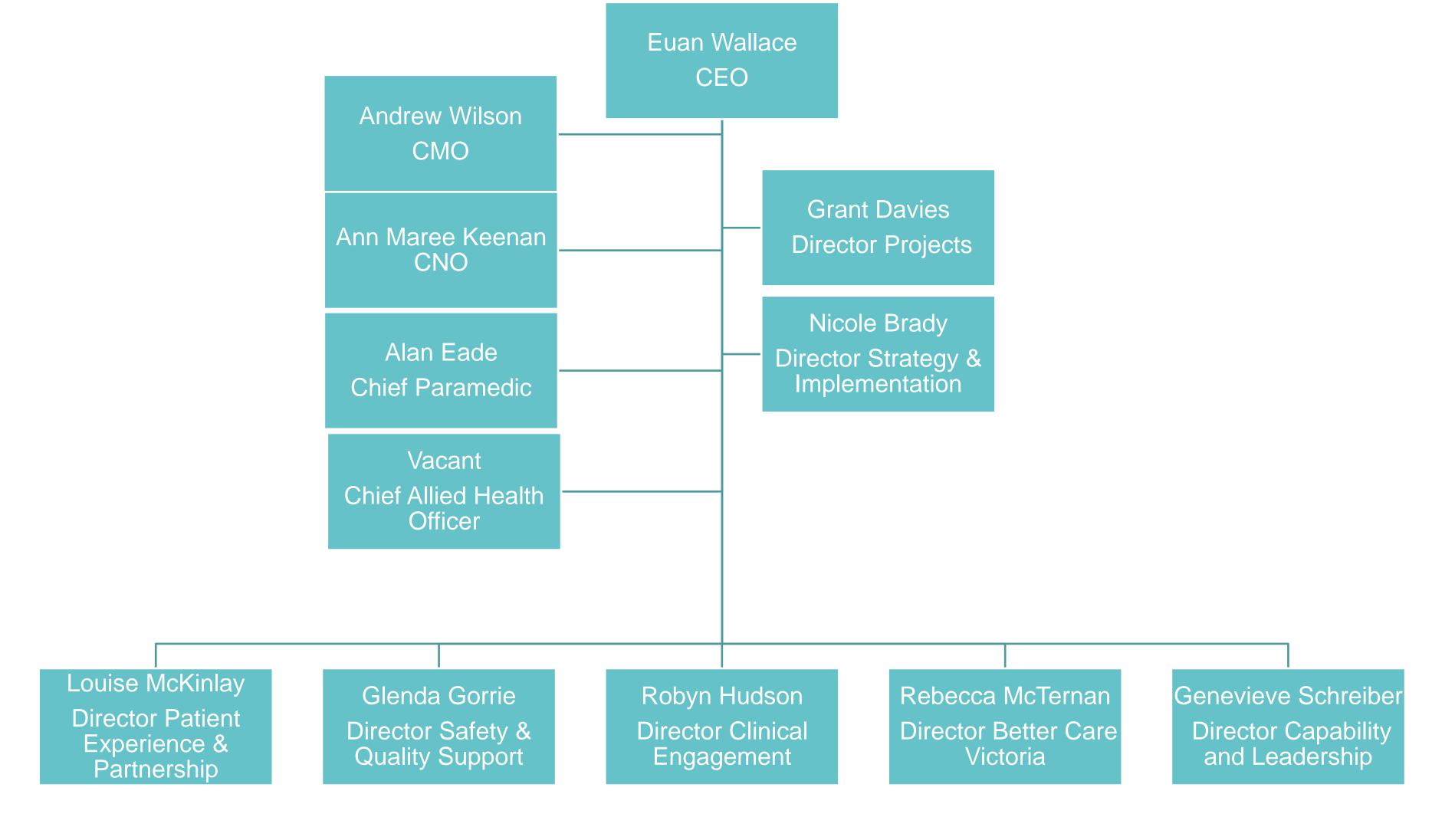
Victorian Agency for Health Information

A new health information agency will analyse and share information across our system to ensure everyone has an accurate picture of where the concerns are and where we're getting it right













Our mission is to ensure outstanding health care for all Victorians. Always.

Our purpose is to enable all health services to deliver safe, high quality care and experiences for patients, staff and clinicians.





Priority Areas

Consumers as partners Improvement Clinicians as and partners Outstanding innovation health care for all Victorians. Always. Review Leadership and response





Consumers as partners

Consumer voices and choices are central to own care

Consumer voices and experiences improve health services

Consumer voices and experiences improve the health system

Clinicians as partners

Reductions in unwarranted variation

Clinicians voices and experiences improve health services

Clinicians voices and experiences improve the health system

Leadership

Health cultures driven by strong leaders

Quality and safety governance embedded throughout health services

Safer Care Victoria is an international leader in quality and safety

Review & response

Robust response and review of critical incidents

Quality and safety data analysis drives system oversight and response

Dissemination of learnings from critical incidents, and local best-practice, across the system

Improvement & innovation

Lead improvements in focus areas

Enable innovation in focus areas





Clinicians as partners

Victorian Clinical Council

76 clinicians & consumers

Clinical networks

Framework being established

Focused on improvement of the system

Clinical engagement

Measurement

Framework for engagement







Clinicians as partners: VCC

Chair: Assoc. Professor Jill Sewell 76 Clinicians and Consumers











Clinicians as partners: Networks

Older People



Maternity & Newborn



Stroke



Emergency



Renal



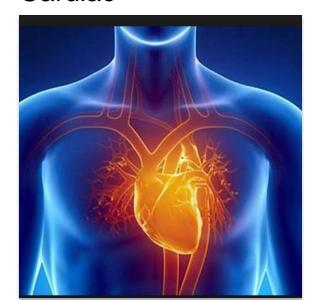
Paediatrics



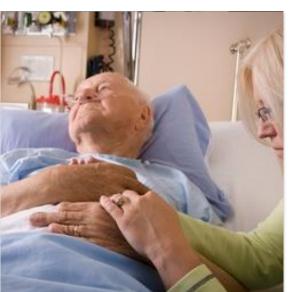
Critical Care



Cardiac



Palliative Care







Clinicians as partners: engagement







Cleaning standards

What you need to know:

- 1. The cleaning standards KPI will be discontinued as a performance measure for Victorian health facilities
- 2. Environmental cleanliness will continue to be measured through patient-reported cleanliness (VHES) and accreditation to the National Safety and Quality Health Service (NSQHS) Standards
- 3. Health facilities will no longer be required to report cleaning audit results to Safer Care Victoria
- 4. Health facilities will no longer be required to engage external auditors
- 5. Health facilities may adopt alternative auditing methods, in addition to, or in the place of visual inspections





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