







INFECTION CONTROL

Life Blood of the CSSD
The Importance of Water Quality in Healthcare

Enviro-Check Enterprises Pty Ltd
Presentation by Dr. Julian Catmull
For
Australian College for Infection Prevention and Control
(ACIPC – WA, August 2017)

ENVIRO-CHECK ENTERPRISES





A WATER QUALITY SPECIALIST

LABORATORY ANALYSIS (NATA #14542)

WATER INDUSTRY TRAINING (RTO #31366)

WATER QUALITY RISK MANAGEMENT PLANS (WQRMPS)

TRIGGER ACTION RESPONSE PLANS (TARPS)

Joins SYMBIO LABORATORIES

A TRUE CONSOLIDATION OF EXPERTISE



NATA Accredited laboratory Accred. to ISO 17025



Nationally Accredited Water Industry Training

ENVIRO-CHECK ENTERPRISES





A specialist consulting laboratory in environmental and water quality; compliance, operations and system management



Water Quality Risk Management Plans (WQRMPs)



Registered Plant Water Quality Compliance

Assistance with design system performance monitoring & implementation of suitable control strategies



Sewage Treatment Plants, Effluent

Analyses & **Compliantee** for bacteria and bacteriaphage (<24hrs),
& water chemistry
(3-7 days) apply.



Environmental Water Quality Compliance



Field Services

ECE provides field service technicians for sample collection and in-situ, field, measurements



Quarantine Approved Site

ECE is a quarantine approved premises (#Q1149) accredited to receive for analysis water from any location in the world

Symbio LABORATORIES









Symbio LABORATORIES







Independently Australian Owned & Operated

>35,000 tests/week ~7,000 customers



Major Sector Clients

Food, Agricultural & Environmental Sectors

- Producers, processors

Retailers, consultants, Federal, State & Local Governments



Australia Wide

Rockhampton, Townsville, Wagga Wagga & Moranbah



Extensive Range of Tests

Microbiology

Organic Chemistry

Residue Chemistry - Inorganic Chemistry



Expert Team

- Highly qualified personnel
- Customer Service team with industry expertise & credentials
- Dedicated IT support



Largest independent laboratory

Servicing the analytical testing needs of food, agricultural and environmental industries across Australia

The Symbio Story

Symbio's Story **Begins**

Symbio Alliance laboratory located at East Brisbane purchased from receivers

Purchase of JBS Rockhampton in-house lab adds Symbio presence in Northern QLD

Expanded operations in Brisbane with a second purpose built laboratory (3600m²) at Brisbane Technology Park Symbio takes Sydney

Acquisition of George Weston Technologies, the laboratory operations of George Weston Foods, at Enfield. NSW

Symbio Alliance changes name to Symbio Laboratories

Relocation from Enfield to newly equipped 2900m² Lane Cove West. NSW lab.

Symbio Laboratories adds Perth, WA and Townsville to laboratory locations

with acquisition of Enviro-Check Enterprises Pty Ltd

2004

2006

2009

2012

2014

2016

2017

Symbio //
LABORATORIES Celebrating 20 Years
Australian Owned & Operated

Relocated to purpose-built 1600m² laboratory at Brisbane Technology Park Acquired Food & Agriculture Laboratories Australia Pty Ltd, Brisbane and integrated into Symbio

Interstate Expansion

2010

Acquires Opus MQT in Melbourne and commences operations from Brooklyn laboratory. **Further** Regional **Expansion**

Laboratory operations begin in Wagga Waaaa, NSW & Rockhampton lab moved to Berserker to accept external samples.

Second Victorian Site

Symbio Laboratories acquires Food Laboratories Australia Ptv Ltd. agins Abbotsford location.

Symbio

grows market share with acquisition of Advanced **Analytical**

Australia Pty Ltd

Symbio Turns

> & currently conducts over 1.5 million tests per annum, on over 350,000 samples as Australia's largest privately owned & operated laboratory service provider.

Central Sterile Supply Dept. (CSSD)













Introduction – Background/ Message

CSSDs

Are often referred to as the heart of Healthcare

Therefore WATER is the Life Blood

while

Authorities, Standards and Governance

bring a rhythm (AEDs?) for consistency and control to the CSSD through defined QCs / e.g. ASNZS 4187 for water

to Manage Risk

Water Quality Risk Management

CSSD Infection Control: Legislation, Policies, Regulation





Australia has 9 depts. of Health = some **Confusion?**My Understanding

- NSW has Legislated for the requirements of water quality in Healthcare
- Other states have health policy Directives

i.e. all <u>must</u> strive for compliance in water quality (remember we are not perfect – even the regulators)





Table 7.2: ASNZS 4187Water quality for reprocessing RMDs

Chemical Analysis Parameters	Cleaning Process	Final Rinse (final water rinse conducted on the RMD)
Appearance	clear colourless	clear colourless
pH at 25°C		5.5-8.0
Conductivity at 25°C		30 uS/cm
Total Dissolved Solids (TDS) @180 degrees		40mg/L
Total Hardness (CaCO3)	60 mg/L	50 mg/L
Chloride	120 mg/L	10 mg/L
Lead		10 mg/L
Iron		2 mg/L
Phosphate (P2O5)		0.2 mg/L
Silicate (SiO2)	2 mg/L	0.2 mg/L
Total viable count		100 cfu/100ml
Endotoxin (EU/mL)		0.25 EU/mL

Rinse Water Key Characteristics Enviro-Check Enterprises Complete Water Quality Complete



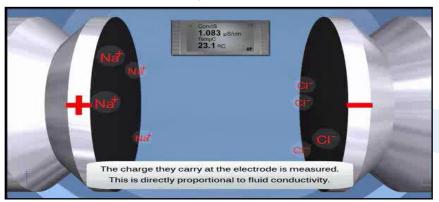
- **1. Conductivity**: (Max of 30μS/cm)
- Dissolved salts metals and chlorides
- **2. pH** 5.5 to 8.0 units
- 3. Biologicals
- Bacterial counts as total viable counts
- Endotoxins

Conductivity Water's ability to conduct electrical current





Low Conductivity

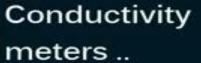


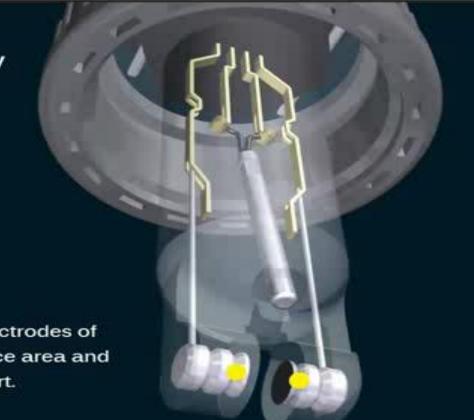
Low Conductivity (low salt) – RO
Reverse osmosis water has low salts

High Conductivity



High Conductivity (high salt) – sea water Reverse Osmosis removes salts





Have two electrodes of known surface area and distance apart.

pH of Common Substances





pH of Common Substances



If there are more (H+) than (OH-) then the water is acidic

If there are more (OH-) than (H+) then the water is alkaline

pH - Potential of Hydrogen





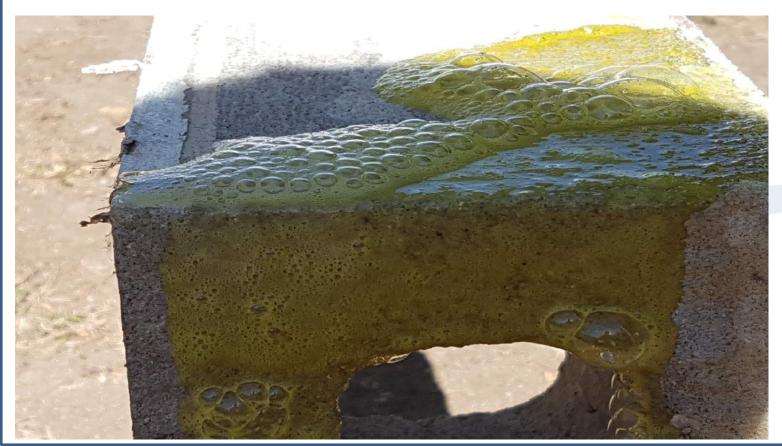


pH (potential of hydrogen) is a scale of acidity from 0 to 14. It tells how acidic or alkaline a substance is. More acidic solutions have lower **pH** and more alkaline solutions have higher.

Low pH is corrosive – Acidic



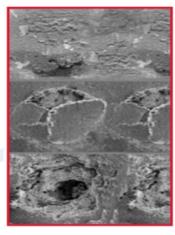




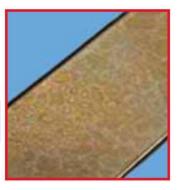
Instrument Corrosion







Scanning electron microscope image of chloride-induced pitting







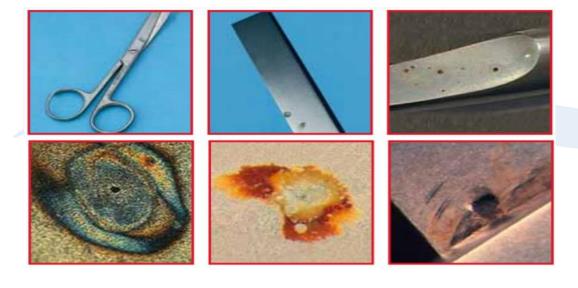
Typical silicate discolouration on the surface of the instrument after steam sterilization caused by excessive silicon dioxide levels in the demineralised water

pH + Salts in Collaboration

- Instrument Corrosion







Pitting induced by exposure to halide ions (chlorides, bromides and iodides), but especially chlorides, on stainless steel instruments

Costly both in terms of adverse health outcomes and medical devices

Biologicals - Biofilm







(Courtesy Rodney Donlan and Donald Gibbon, by permission from ASM MicrobeLibrary,

Natural biofilm on a metal surface. Scanning electron micrograph of a native biofilm that developed on a mild steel surface in an 8-week period in an industrial water system.





Gram Negative Bacteria - Endotoxins

- **1. Bacterial membrane debris**; proteins, sugars and LPS (lipopolysaccharides)
 - Non living
- 2. Not readily removed by sterilisation procedures
 - Persistent
 - Heat Resistant
- 3. Anaphylactic substances
 - pyrogenic / fever without infection
- 4. Patients Cumulative Effects
 - via long term repetitive exposures catheters, surgery and dialysis
 - Allergic reactions via eliciting hormone pathway/cascades

Is 0.25EU/ml for Endotoxins low enough?

Purifying Water for CSSDs





What is Reverse Osmosis (RO)?

Are there downstream problems?

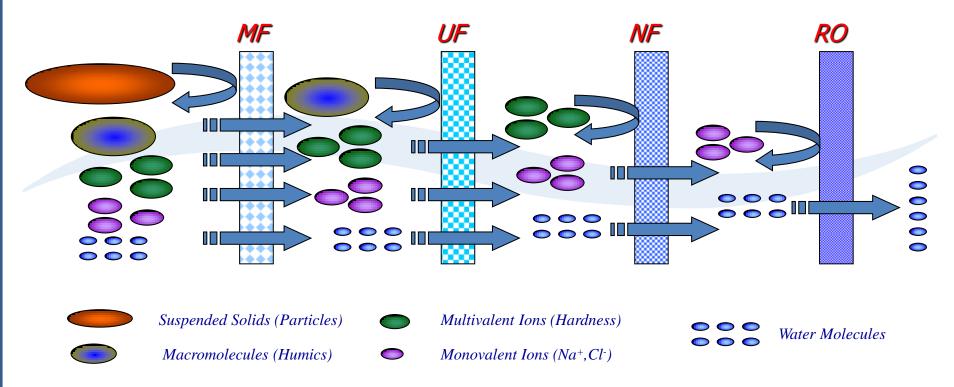
- Disinfection
- pH control
- Corrosion

How do we control these effects?

CSSD – Purified Water: A Size Exclusion Process



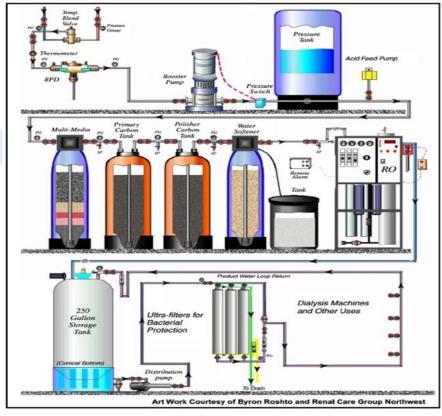




Water Treatment Plants Come in Many Configurations







Enviro-Check Enterprises Complete Water Quality Compliance



RO plants also come in many configurations





Enviro-Check Enterprises Complete Water Quality Compliance



RO plants also come in many configurations



Main components of a Getinge WPT:

- 1. Compact size
- 2. Softener
- 3. Salt reservoir
- 4. Prepack-particle & carbon filter
- 5. RO-filter
- 6. EDI (Option)
- 7. UV-light
- 8. Water Tank 300L
- 9. Pump RO
- 10. Control and power unit
- 11. Distribution pump





Water Quality Risk Management Plans (WQRMPs)

- 1. Water Source
- 2. Manufacture, Supply and Storage
- 3. Use fit for purpose / Standards
- 4. Maintenance
- 5. Quality controls confidence and compliance
- 6. Water Quality Risk Management WQRM Plans
- 7. Communications, understanding, training
- 8. Monitoring on site and externally
- 9. Reporting and a Chain of Command
- 10. Compliance
- 11. Controlled Responses Trigger Action Response Plans
- 12. Collaboration of all stakeholders (a water team no silos)





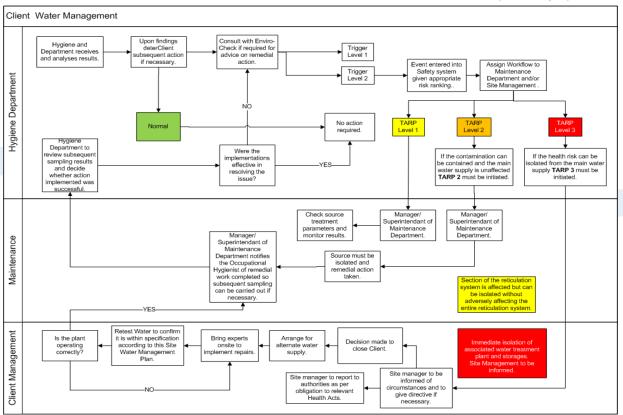
WQRMP: example, Legionella TARP

	Normal	Level 1 Low Probability of Health Impacts	Level 2 Moderate Probability of Health Impacts	Level 3 High Risk of Adverse Health Impacts
Trigger	not	Legionella not detected.	Legionella detected but less than 1000cfu/ml.	Legionella detected and counts greater than 1000cfu/ml.
Criteria for downgrading alert	N/A	N/A	If two kiklafgpoka gpo;ik; lakr treatment.	If sd;fgls f;glkporep;fkl S;flk disinfection.
Monitoring	Monthly	Monthly	Monitor sdkljasj;la fojanna; noigokl mkl fgklmla vl;vaa;vln;ln ;lna;adfnl zc m;kln fo ; c;nkm c mzmlz jnfbosjisj l;lz xcklnz l Izz'l 'l l ko Iz; z zmk z;mmlz 'lmz k'lm'dvsdkospioepwipweomamzkl'pzxcj'lvmp]v ZZz	Monitor Monitor sdkljasj;la fojanna; noigokl mkl fgklmla vl;vaa;vln;ln ;lna;adfnl zc m;kln fo; c;nkm c mzmlz jnfbosjisj l;lz xcklnz l lzz'l 'l l ko lz; z zmk z;mmlz 'lmz k'lm'dvsdkospioepwipweomamzkl'p
Actions	N/A	N/A	Investigate possibilities of Monitor sdkljasj;la fojanna; noigokl mkl fgklmla vl;vaa;vln;ln ;lna;adfnl zc m;kln fo ; c;nkm c mzmlz jnfbosjisj l;lz xcklnz I I (Appendix H & I). Consult with water treatment specialists. Conduct system drain and clean if heavily fouled with solids and scale.	Prevent all Monitor sdkljasj;la fojanna; noigokl mkl fgklmla vl;vaa;vln;ln ;lna;adfnl zc m;kln fo ; c;nkm c mzmlz jnfbosjisj l;lz xcklnz l lzz'l 'l l ko lz; z zmk z;mmlz 'lmz k'lm'dvsdkospioepwipweomamzkl'pz xcj'lvmp]v ZZzk Zk ;lMandatory
Notification	N/A	N/A	Infrastructure and Clasdka fjk afajmklavk'asd vsd;;l'asd d';lkav';l kad;'asdf lsdf';lak; Notify all affected personnel.	General Manager. Infrastructure asdakld ;klfasd po;'l;lkasd f Notify all affected personnel.





WQRMP: Chain of Command







Coming Together – No "I" Team

Many specialist areas must interact together:

- 1. Water plant operations Reticulated supply materials and storage
- 2. Disinfection control through the reticulated network?
- 3. Supply and demand long retention times?
- 4. Detergents and cleaning aids to suite wash waters and enable rinsing without residue





Management of Water: coming together

Many specialist areas must interact together:

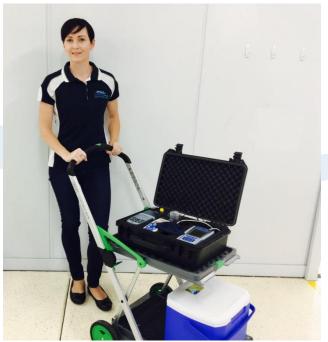
- 5. pH control of RO Waters?
- 6. Monitoring schedules, reporting, defined responses
- 7. Establishing CSSD procedures routines
- 8. Communications and Understanding
- 9. Chain of Command, WQRMP and TARPs
- 10. Criticality of a sample artificial verses actual..

Ensuring CSSD Water Quality Manufacture and Monitoring for QA









Monitoring and Sample Criticality - sample points?













Understand Why, How and Where to sample?

Sample points - Endoscopes, RO, Final Rinse?

- microbiological organisms or
- physical/chemical parameters







Ensuring the Connection, Goals and Understanding





BEYOND SIMPLY REPORTING OUR RESULTS

- Water Quality Risk Management Plans (WQRMPs)
- Trigger Action Response Plans (TARPs)
- TRAINING ECE empowers your staff through our Nationally accredited training (RTO#31366)
- NATA accredited laboratory and field analysis (#14542)
- AUDITS risk assessments for healthcare services, commercial, industrial, domestic cooling towers and evaporative air-coolers





THE WINDOW IN TIME IS **NOW**

- 1. Plan and budget to achieve the transition to the requirements of ASNZS 4187
- 2. Understand water source type
- 3. Water Plant Operations
 - Skill, competency, monitoring
- 4. Reticulation System /Storages
- 5. NATA accredited analysis
 - Fit For Purpose











- 7. System Development WQRMP
- 8. Implementation/evolve/adapt
- 9. Sample, report, respond
- Measured and Controlled responses (TARPs) as per your WQRMPs
- 11. Communications, meetings
- **12.** Training for staff
- 13. Establishment of your water team
- 14. Enviro Check Enterprises brings this consolidation of expertise to your team



SIMPLICITY IS THE KEY BEHIND AN EFFECTIVE WQRMP





- 1. The Laboratory (NATA)
 - Fit for purpose / Targeted Analyses
 - Sample collection and field analysis
- 2. Ongoing Support Services
 - (a) Active Participants A WATER TEAM
 - Workshops / Meetings / Training
 - (b) Defined WQRMP and TARPs
 - (c) Accredited sample collection
 - (d) Broad Expertise in RO and WTP Ops

These provide the required confidence to CSSDs





THE POWER OF WATER - CONQUEST

Monitor/Review/ Improve/Implement

- Water Team
- Meet
- Frequently Scrutinise
- · Plan/Budget
- Evolve
- Improve

Confidence

- · Doc. Records
- Traceable defensible data
- · Arms Length
- Compliance
- Accredited **Training**
 - **Control**

- Water Team
- Budget/Plan Manufacture
- CSSD
- Dialysis
- Potable
- Others

Management

- ACTs=No Harm
- Compliance
- WQRMPs
- WTP ops Structure

Obligations

- ECE working with **HEALTHCARE**
- Cert Competent · Water Opsdaily
- TARPs
- · Chain of Command

- Schedules
- Standards
- Onsite
- Monitoring Third Party
- Sampling Reporting
- Systems & **Processes**

Accountability

ECE Facilitates Water Quality in Healthcare via Consolidation of Expertise





Thank you

You are welcome to contact me directly or one of our laboratories anytime

Enviro-Check Enterprises locations

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